



FLEXERA SOFTWARE™

FlexNet Manager® Platform

FlexNet Manager Platform 9.2 Patch Q211574

Release Notes

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Introduction

FlexNet Manager Platform provides scalable software and hardware asset management across more than 12,000 publishers and 100,000 applications, providing insight into installed software and application usage while delivering purchased versus installed license reconciliation.

These release notes contain information about patch Q211574 for FlexNet Manager Platform 9.2, which is a part of FlexNet Manager Suite for Enterprises.

New knowledge base

At the time of the 8.5 release, Flexera Software transitioned to a new knowledge base for FlexNet Manager Platform. This is accessible from the [Flexera Software Product Support website](#).

The numbers of articles in the previous system are preserved, with an “M” prefix. For example, article 123456 becomes M123456 in the new knowledge base. New articles created in the new knowledge base have a “Q” prefix.

If you don't have access to the new knowledge base, please click to [request a login](#) and complete all the fields. You will then receive an email with your login details.

License Agreement

If your company has purchased a license and signed a software license agreement with Flexera Software or an authorized Flexera Software reseller, the terms and conditions of that agreement govern all use of this software. Otherwise, use of this software, on either an evaluation or a fully-paid license basis, is subject to the terms and conditions of the FlexNet Manager “click-through” End User License Agreement, which can be found on the installation CD image or in the downloaded installation package.

If you do not agree with the terms of the applicable software license agreement, you may not install onto any of your computers or, if already installed, you must remove from all computers on which it is installed. You must also return or destroy all copies of the software in your possession.

Installation and Upgrade Procedures

This patch is only installable on FlexNet Manager Platform release 9.2. Executing the install wizard on any other version will fail.

The patch includes updates to the FlexNet Manager Platform database as well as files installed on your administration server and remote.

The first step for installing the patch is to extract the contents of the zip file linked to the Knowledge Base article [Q211574](#) on your FlexNet Manager Platform administration server.

Before updating your FlexNet Manager Platform databases, it is recommended to create a backup. To apply the database updates, open a command window and navigate to the Migration folder of the extracted patch contents. Execute the following command.

```
mgsDatabaseUpdate -nsu -i "Q211574 FNMP Migration.xml"
```

If you also have a data warehouse database configured for FlexNet Manager Platform, extract the contents of the zip file containing the patch onto the server hosting your data warehouse database, open a command window and navigate to the Migration folder of the extracted patch contents. Execute the following command (substitute the name of your data warehouse database if it is different to the default).

```
mgsDatabaseUpdate -d FNMPDataWarehouse -nsu -i "Q211574 Data Warehouse Migration.xml"
```

Upon completion of the commands, check the log files for any errors before proceeding with the subsequent steps.

Run the installation wizard for the patch (FNMP 9.2 Patch Q211574.exe) on your FlexNet Manager Platform administration server and any remote consoles you have installed.

Superseded Patches

This patch supersedes the following previously released patches for the FlexNet Manager Platform 9.2 release:

Patch Number	Description
Q210771	FNMP Fails to identify applications using GetFlexeralIDForApplication
Q211314	Patch for App Portal integration functionality for FlexNet Manager Platform 9.2

Resolved Issues

The following issues were resolved in patch Q211574 for the FlexNet Manager Platform 9.2 release:

Issue Number	Description
71389	ImpersonateDatabaseConnection not supported by compliance import on remote console
79415	Manual adjustment of upgrade PO line corrupts license count
79439	Enterprise groups don't show in data warehouse reports
79456	Warning dialog preventing license creation using PO with correct SKU
79463	Some web service calls don't honour the ImpersonateDatabaseConnection

System Modifications Made

Registry:

Key	Value
HKLM\Software\ManageSoft Corp\ManageSoft\Compliance\CurrentVersion\Q211574 Install Location	Original install folder of FlexNet Manager Platform
HKLM\Software\ManageSoft Corp\ManageSoft\Compliance\CurrentVersion\Patch Version	Q211574

File System:

Directory	Files
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Directory	Files
C:\Program Files\ManageSoft\ Compliance\ BusinessReporting AuthenticationService\bin	ManageSoft.Compliance.Common.dll ManageSoft.Compliance.Data.API.dll ManageSoft.Compliance.Data.Impl.dll ManageSoft.Compliance.Importer.Logic.dll ManageSoft.Compliance.Importer.Tracing.dll ManageSoft.Compliance.Logic.Core.Impl.dll ManageSoft.Database.dll ManageSoft.Database.Impl.dll ManageSoft.Implementation.Configuring.ConfApi.dll
C:\Program Files\ManageSoft\ DotNet\bin	Flexera.Compliance.ComplianceAPIProxy.dll Flexera.Compliance.ComplianceAPIService.dll Flexera.Compliance.ComplianceAPIServiceLogic.dll Flexera.Compliance.ComplianceAPIWebServiceBase.dll ManageSoft.Compliance.Common.dll ManageSoft.Compliance.Data.API.dll ManageSoft.Compliance.Data.Impl.dll ManageSoft.Compliance.Importer.Logic.dll ManageSoft.Compliance.Importer.Procedures.ManageSoft.dll ManageSoft.Compliance.Importer.Tracing.dll ManageSoft.Compliance.Logic.Core.Impl.dll ManageSoft.Compliance.Portal.Logic.API.dll ManageSoft.Compliance.Portal.Logic.Impl.dll ManageSoft.Database.dll ManageSoft.Database.Impl.dll ManageSoft.Implementation.Configuring.ConfApi.dll SAPReader.exe
C:\Program Files\ManageSoft\ ECM\bin	ManageSoft.Compliance.Common.dll ManageSoft.Compliance.Data.API.dll ManageSoft.Compliance.Data.Impl.dll ManageSoft.Compliance.Importer.Logic.dll ManageSoft.Compliance.Importer.Procedures.ManageSoft.dll ManageSoft.Compliance.Importer.Tracing.dll ManageSoft.Compliance.Logic.Core.Impl.dll ManageSoft.Database.dll ManageSoft.Database.Impl.dll ManageSoft.Implementation.Configuring.ConfApi.dll
C:\Program Files\ManageSoft\ ECMBusinessPortal\bin	ManageSoft.Compliance.Common.dll ManageSoft.Compliance.Data.API.dll ManageSoft.Compliance.Data.Impl.dll ManageSoft.Compliance.Importer.Logic.dll ManageSoft.Compliance.Importer.Procedures.ManageSoft.dll ManageSoft.Compliance.Importer.Tracing.dll ManageSoft.Compliance.Logic.Core.Impl.dll ManageSoft.Compliance.Portal.Logic.API.dll ManageSoft.Compliance.Portal.Logic.Impl.dll ManageSoft.Database.dll ManageSoft.Database.Impl.dll ManageSoft.Implementation.Configuring.ConfApi.dll
C:\Program Files\ManageSoft\ InventoryBeacons\bin	ManageSoft.Compliance.Common.dll ManageSoft.Compliance.Data.API.dll ManageSoft.Compliance.Importer.Logic.dll ManageSoft.Compliance.Importer.Tracing.dll ManageSoft.Database.dll ManageSoft.Database.Impl.dll

Directory	Files
	ManageSoft.Implementation.Configuring.ConfApi.dll
C:\Program Files\ManageSoft\ SAP\Portal\bin	ManageSoft.Compliance.Common.dll ManageSoft.Compliance.Data.API.dll ManageSoft.Compliance.Data.Impl.dll ManageSoft.Compliance.Importer.Logic.dll ManageSoft.Compliance.Importer.Procedures.ManageSoft.dll ManageSoft.Compliance.Importer.Tracing.dll ManageSoft.Compliance.Logic.Core.Impl.dll ManageSoft.Compliance.Portal.Logic.API.dll ManageSoft.Compliance.Portal.Logic.Impl.dll ManageSoft.Database.dll ManageSoft.Database.Impl.dll ManageSoft.Implementation.Configuring.ConfApi.dll
C:\Program Files\ManageSoft\ SAP\WebService\bin	ManageSoft.Compliance.Common.dll ManageSoft.Compliance.Data.API.dll ManageSoft.Compliance.Data.Impl.dll ManageSoft.Compliance.Importer.Logic.dll ManageSoft.Compliance.Importer.Procedures.ManageSoft.dll ManageSoft.Compliance.Importer.Tracing.dll ManageSoft.Compliance.Logic.Core.Impl.dll ManageSoft.Compliance.Portal.Logic.API.dll ManageSoft.Compliance.Portal.Logic.Impl.dll ManageSoft.Database.dll ManageSoft.Database.Impl.dll ManageSoft.Implementation.Configuring.ConfApi.dll
C:\ProgramData\Flexera Software\ Compliance\ImportProcedures \ Inventory\Writer	InstalledSoftware.xml

Note: Directory specified is the default location for these files; your install location may vary. Original copies of all files exist as backups with a “.Q211574.bak” suffix to the name.

Known Issues

A list of known issues for the FlexNet Manager Platform 9.2 release is available from the Flexera Software support site. Please refer to Knowledge Base article [Q210696](#) for details.

Other Resources and Links

Other links

Item	Description	Link
Flexera Software website	Information about Flexera Software	http://www.flexerasoftware.com

Item	Description	Link
Support	Support website, including the knowledge base	http://support.flexerasoftware.com/main/Default.aspx
Product download	Flexera Software Product and License Center	https://flexerasoftware.subscribe.net.com/