



FLEXERA SOFTWARE™

FlexNet Connect®

FlexNet Connect 2015 R2 SP1 Release Notes

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Note • These release notes are not cumulative. When upgrading from a release other than the most recent release, consult the release notes that accompany the intermediate releases for additional information. To obtain release notes for prior server releases, visit the Flexera Software [Product and License Center](#).

Introduction

The users of your software expect to stay connected to you after they install your software products. They expect easy access to the latest product versions and updates, and they expect to be kept informed of important announcements.

FlexNet Connect is the only solution that keeps you connected to your users by electronically delivering software products, updates, and messages directly to their systems—keeping your software up to date, your support costs down, and your customers happy. It also provides data about your users you can use to improve software development and marketing.

The 2015 R2 SP1 release resolves issues from earlier FlexNet Connect versions.

Resolved Issues

The following issues have been resolved in FlexNet Connect 2015 R2 SP1.

Issue Number	Issue Description
FNC-8998	Corrected display of French language in Google Chrome for On-Premise users.
FNC-9157	Updated the C XT and .NET XT API Guides with the correct description of the Security Type property in the Notification Interface Reference.
FNC-9185	Calling Dispose on one IConnect object no longer causes other IConnect objects to stop functioning.
FNC-9193	When using the .NET SDK, modified timestamps are now preserved when performing a sync.
FNC-9261	Corrected display of extended ASCII characters in Update titles and descriptions.
FNC-9324	Corrected CMP download location during sync to reflect the location on the CMP.
FNC-9326	When data is synced from PMP to CMP with auto-publish enabled and Displayed HTML Page set to none or other, the message is now displayed with an active status after the sync.
FNC-9339	Additional details URL no longer changed to “other” when editing an existing update.
FNC-9444	Corrected problem with delivering updates if the Title/Description contained an umlaut (ü).

Issue Number	Issue Description
FNC-9445	When setting proxy information from a command line, user can now include special characters by escaping with a backslash (\).
FNC-9446	Exception is no longer thrown when viewing device viewer data on the update history tab using a browser set to another language.
FNC-9447	Enabling logging level of WARN_AND_ERROR now sets the correct level of logging, preventing excessive log file size.
FNC-9457	Input is no longer lost after using navigation pane when modifying an update.
FNC-9460	During a new message creation, when specifying a URL for the other type of displayed HTML page, the https protocol is now supported.
FNC-9462	USUpdate.expressions property now correctly returns regular expressions.
FNC-9487	Performance problems with createUpdate, createUpdateMP, createMessage, and createMessageML web service calls has been corrected.
FNC-9509	Corrected download issues for files larger than 2GB.
FNC-9515	Pausing a download then starting the same download on a second instance will now cause the second instance to fail with a message that the target download is currently in use.

System Requirements

This section identifies the system requirements for FlexNet Connect Producer Portal, client technologies, and server components.

Requirements to View the Producer Portal

Viewing the FlexNet Connect Producer Portal or the Enterprise Portal site requires a Web browser. FlexNet Connect web applications support the following browsers:

- Microsoft Internet Explorer 9 or later
- Mozilla Firefox 22 or later
- Google Chrome 32 or later




Note • The Adobe Flash Player is required for viewing certain reports and charts.

Client Kit Requirements

The following are the validated platforms for the FlexNet Connect client SDKs and for the standalone FlexNet Connect Client application.



Note • The FlexNet Connect client kits for the Linux 32- and 64-bit platforms work with most Linux variants and versions. However, support issues must be reproducible on one of the tested versions listed.

Operating Systems	Processors	Tested With
Linux 32-bit Linux 64-bit	x86-32 x86-64	CentOS 6.0 CentOS 7.0 Red Hat Enterprise Linux 6.0 Red Hat Enterprise Linux 7.0
Linux 32-bit	ARM MIPS PowerPC	Debian 7 Debian 8  Note • The standalone FlexNet Connect Client application does not support the Linux 32-bit ARM platform.
OS X	x86-32 x86-64	OS X 10.8 OS X 10.9 OS X 10.10 OS X 10.11
Windows 32-bit Windows 64-bit	x86-32 x86-64	Windows 7 (32-bit and 64-bit) Windows Server 2008 R2 Windows 8.1 (32-bit and 64-bit) Windows Server 2012 R2 (64-bit) Windows 10 (32-bit and 64-bit) Windows Server 2016



Important • With the FlexNet Connect C XT kit for 64-bit Windows, upgrading the example projects to a new Visual Studio version might result in new build configurations being created for Win32 platforms, and these build configurations will have empty settings for “include” directories and libraries that prevent the examples from compiling. In such cases, changing the active build configuration to use the x64 platform will restore the correct settings.



Note • On Linux platforms, the FlexNet Connect Client application requires these versions of Linux libraries: `libnotify.so.1`, `libtiff.so.3`, and `libpn12.so`.

For more details about client-library platform support, visit:



<http://www.flexerasoftware.com/support/eol/flexnet-embedded-end-of-life.htm>

FlexNet Connect SDK utilities and functionality that use Java are validated using Oracle’s Java run-time engine.

FlexNet Connect Server Requirements

Other than where exceptions are noted, the FlexNet Connect Producer Management Portal (PMP), Customer Management Portal (CMP), and other servers share the same system requirements.

Requirement	Description
Server requirements	<p>For best performance, availability, and reliability, install each FlexNet Connect component on a separate host.</p> <p>For Windows servers (each)</p> <ul style="list-style-type: none">• Dual Core• 4 GB of RAM• 20GB (100GB+ recommended for database servers) <p>For Linux servers (each)</p> <ul style="list-style-type: none">• Dual Core• 4 GB of RAM• 20GB (100GB+ recommended for database servers) <p>Advanced reporting requires additional disk space, and actual storage requirements depend on usage patterns.</p>

Requirement	Description
Supported operating systems	<ul style="list-style-type: none"> • Microsoft Windows Server 2008 SP2 or later (32-bit) • Microsoft Windows Server 2008 R2 (64-bit) • Microsoft Windows Server 2012 (64-bit) • Microsoft Windows Server 2012 R2 (64-bit) • Microsoft Windows Server 2016 • Red Hat Enterprise Linux 6 (32-bit and 64-bit) • Red Hat Enterprise Linux 7 (32-bit and 64-bit)  <p>Important • A minor conflict exists for some installs that use the optional, embedded Apache Derby database on Red Hat Enterprise Linux (64-bit) systems. To install with this configuration, you must first install the glibc.i686 library.</p>  <p>Note • The FlexNet Cognos Environment can be installed only on the 32-bit Windows platform listed above.</p>
Supported databases	<ul style="list-style-type: none"> • Oracle Express Edition 11g Release 2 • Oracle 12 R1 (12.1): Enterprise or Standard Edition • Microsoft SQL Server 2012: Enterprise or Standard Edition • Microsoft SQL Server 2014: Enterprise or Standard Edition <p>For the optional FlexNet Connect reporting database, FlexNet Connect supports Microsoft SQL Server 2008 and 2012, Enterprise and Standard editions.</p> <p>For database-sizing guidelines, see the end of the “Server Sizing Guidelines” section in the <i>FlexNet Connect Installation Guide</i>.</p>



Important • FlexNet Connect supports syncing between CMP and PMP servers of the same major version (2015 and 2015 R2, for example). For best results when the version numbers differ within your environments, deploy the more recent FlexNet Connect versions on the parent nodes.

For the most recent system requirements statement, see the Flexera Software web site.

<http://www.flexerasoftware.com/products/flexnet-connect/requirements.htm>

Known Issues

For a complete list of known issues that pertain to this release, see *Known Issues in FlexNet Connect 2015* at: <http://support.flexerasoftware.com/cp?a=000019213>.

Legal Information

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